

## Pilgrim International Ltd Quality Policy

The overall objective of Pilgrim International Ltd is to strengthen our role as a worldwide supplier of hydraulic fastening solutions. This can only be achieved by a total commitment to:

- Customer satisfaction by providing products and services that meet or exceed customer needs including all regulatory and legal requirements.
- Maximising quality by continous training in quality principals and application of appropriate methods for continuous improvement.
- By establishing and maintaining the framework for review of quality objectives.
- By ensuring that all employees are kept informed of matters relating to quality and its importance in maintaining and improving the business as a whole.
- Providing resources to ensure this policy is maintained.

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Damian Lewis General Manager

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